

**Donna Roy**

Donna recently joined Guidehouse, Inc as a Strategic Advisor in the National Security Segment. She is a well-established management and technology executive, holding executive roles both in Federal government and Fortune 200 corporations for over 20 years. Over her 35 plus years, she developed extensive experience in core management functions such as budget, contracting, human resource, technology, and administrative operations, and most recently provided oversight of these functions as the Chief Operating Officer of the Consumer Financial Protection Bureau (CFPB). As the COO, she developed and championed the customer experience approach for **“Improvements in Day in the life of an employee**”, overseeing the first Chief Experience Officer function delivering service design and process improvements for internal operation services for Human Resources, Finance, Procurement, Security, Data and IT services. She created a 2-year integrated management strategy aimed to strengthen and mature the CFPB beyond its first ten years. Prior to her role as the COO, she served as the Chief Information Officer, where she focused on the deployment of cloud-based technology services, with oversight for all technology investments in the $1B total operating budget.

In the 13 years at DHS, she was responsible for helping the Homeland Security Community overcome information sharing challenges by leading efforts to increase adoption of the Homeland Security Information Network (HSIN) and the National Information Exchange Model (NIEM) Programs. She was focused on ensuring the customer experience was embedded in the planning and execution of all enterprise technology services and operational programs under her responsibility.

Donna led DHS’s Identity Credential and Access Management efforts which bolstered DHS’s cyber security posture and trusted IT environment for 240,000 users, on all classification levels, with DHS-wide two-factor authentication. She led innovations in mobile derived credentials, trusted identity exchanges and automated lifecycle management for improvements in on boarding / off boarding of employees and contractors.

She worked across DHS to establish the Chief Data Officer function as well as led the DHS Enterprise Cloud Strategy for optimizing the enterprise computing services. Also, while at DHS, she spearheaded the DHS Data Framework, an approach aimed at closing mission critical data gaps and maturing the enterprise data access framework for securing and safeguarding sensitive and classified data.

She has been focused on leveraging the power of data throughout her career, most recently using modern approaches (cloud, agile, dev/ops) to drive positive change across Federal, State, local and international partners.

Donna is a proud New Englander and former United States Marine.